



030 00553300/5306

Down to Earth (Victoria) Co-Operative Society Limited
 PO Box 295
 BRUNSWICK EAST VIC 3057

5306 - 1/1

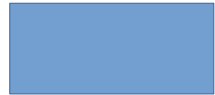
DEBT NOTICE

CUSTOMER ACCOUNT NUMBER

LICENCE NUMBER

ISSUE DATE

DUE DATE



11 May 2023

1 June 2023

To assist with payment, we have supplied this notice of overdue charges and payment methods.

Please note: a late payment interest charge of 9.10% applies to your account.

Issue Date	Due Date	Invoice	Balance
19/12/2022	19/03/2023		\$287.66
03/03/2023	02/04/2023		\$287.66
30/04/2023	30/04/2023	IT00111022	\$5.09
Total due			\$580.41

How do I settle my account?

Pay your outstanding charges using the payment options below.

In need of assistance?

If you have a query about your bill, would like to review your water charges or are having trouble paying your bill, please call us on **1300 662 077** to discuss options. Information can also be found online at waternsw.com.au/hardship.

What happens if I do not pay by the due date?

If your account is not paid in full and **within the 7 days following** the due date, we will refer your account to Revenue NSW for debt recovery action under the State Debt Recovery Act 2018 (NSW). Debt recovery costs will become payable. Your water licence may also be suspended which will restrict you from ordering, extracting or trading water. For other water customers, your water supply may be disconnected, as per your agreement with us.

PAYMENT ADVICE SLIP

Credit or Debit Card
 Phone: **1300 662 077**
 Online: www.waternsw.com.au/paymybill

Direct debit Sign-up online at waternsw.com.au/directdebit or call **1300 662 077**.

Total Due \$580.41
Due Date 1 June 2023

BPay Make a BPay payment via internet or phone banking

Billpay Pay in person by eftpos, cash or cheque at any Australia Post Office

Customer account:
Account name: Down To Earth (Victoria) Co-Operative Society Limited
Licence no:
Payment terms: Net 21 days

Bill code:
 Reference No:

\$580.41

Payment assistance: If you are experiencing difficulties with payment, please contact customer service 1300 662 077. You may also be eligible for support in paying fixed water charges. Details are available at humanservices.gov.au.